



The Standards

The Disability Services Act has Standards to make sure that people with a disability get the chances and support they should get.

These are the Standards that we need to work to.

1. SERVICE ACCESS

WorkAbility is there for the people who need it most.

2. INDIVIDUAL NEEDS

WorkAbility helps people to work out what they want to do and to reach their goals.

3. DECISION MAKING AND CHOICE

WorkAbility staff and the manager give people choices and listen to what they say about the service they get.

4. PRIVACY - DIGNITY - CONFIDENTIALITY

WorkAbility keeps information about people private and treats them with respect.

5. PARTICIPATION AND INTEGRATION

WorkAbility helps people participate in the local community.

6. VALUED STATUS

WorkAbility helps people develop skills that are recognised and respected in the community.

7. COMPLAINTS AND DISPUTES

WorkAbility, staff, board and the manager will listen to people and help sort out any problems that they have with the service or staff.

8. SERVICE MANAGEMENT

WorkAbility will run well and get good outcomes for its clients.

9. EMPLOYMENT CONDITIONS

WorkAbility makes sure that people have proper working conditions.

10. EMPLOYMENT SUPPORT

WorkAbility gives people the help they need to get and keep the type of work they want.

11. STAFF RECRUITMENT, EMPLOYMENT & TRAINING

WorkAbility staff have the right skills and attitudes for the job.

12. PROTECTION OF HUMAN RIGHTS & FREEDOM FROM ABUSE

WorkAbility will act to prevent abuse and neglect and to uphold the legal and human rights of clients.